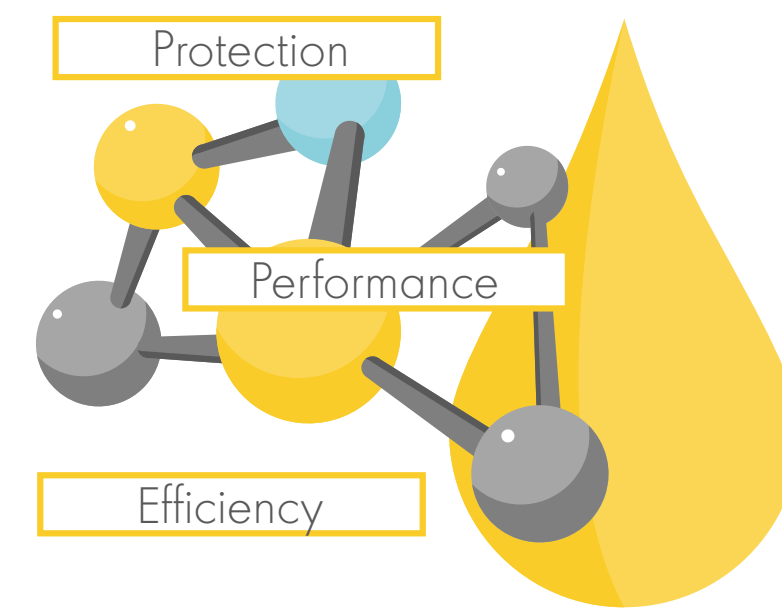


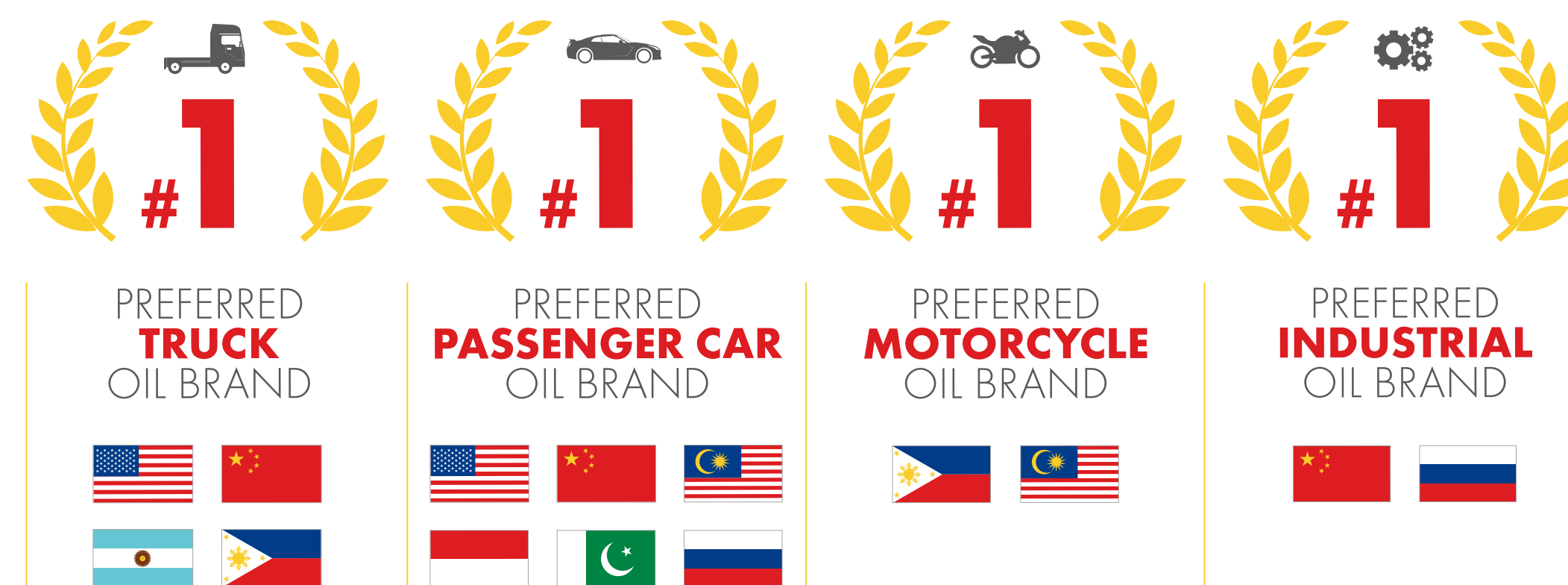


SHELL NAMED #1 GLOBAL LUBRICANTS SUPPLIER FOR THE 13TH YEAR IN A ROW¹

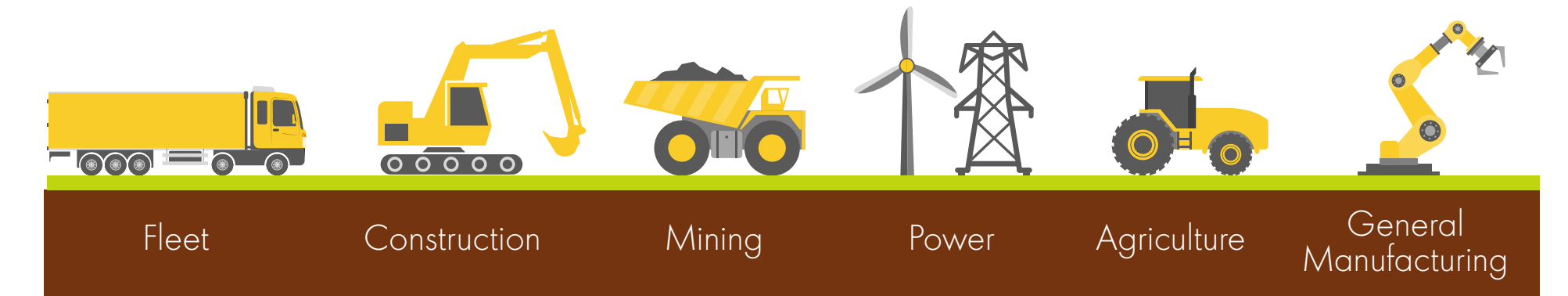
FIRST TO MARKET PREMIUM LUBRICANTS MANUFACTURED FROM NATURAL GAS IN 100+ COUNTRIES²



MOST PREFERRED LUBRICANT BRANDS³



DELIVER CUTTING-EDGE PRODUCTS TO ALL KINDS OF INDUSTRIAL MACHINERY



WORLD-CLASS LUBRICANTS SUPPLY CHAIN INVESTING TO MEET MARKET DEMAND



- 4 BASE OIL PLANTS
- 9 GREASE PLANTS
- 31 BLENDING PLANTS

EXPERT TECHNICAL SERVICES SAVE CUSTOMERS MILLIONS OF DOLLARS A YEAR⁴



SUCCESSFUL COMMERCIAL RELATIONSHIPS WITH MANY GLOBAL COMPANIES



STRONG NETWORK OF 80 MACRO-DISTRIBUTORS AND 1,200 DISTRIBUTORS



NETWORK OF TECHNOLOGY CENTRES HOUSTON, SHANGHAI, HAMBURG AND BANGALORE

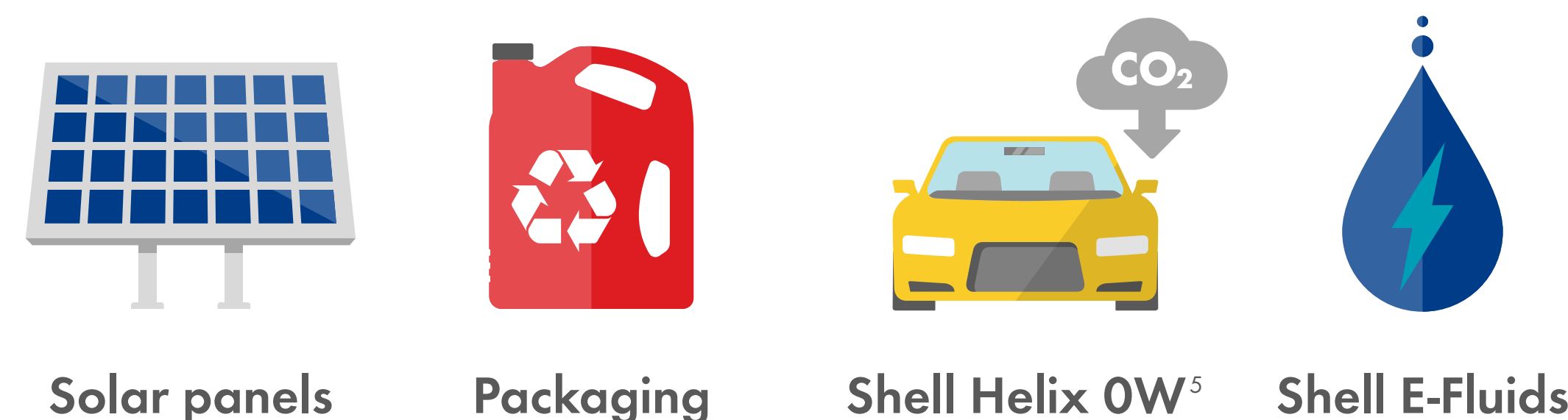
200+ R&D SCIENTISTS



NEW DIGITAL SERVICES PROTECT AND CONNECT ENGINES



MAKING OUR OPERATIONS AND PRODUCTS MORE SUSTAINABLE FOR THE FUTURE



PUSHING THE BOUNDARIES OF LUBRICANT TECHNOLOGY ON RACE TRACKS AROUND THE WORLD



Source: ¹ Kline & Company 2019, 17th Edition Global Lubricants Industry: Market Analysis and Assessment. ² Based on Gas-to-Liquid technology and marketed as Shell PurePlus Technology. ³ Independent research conducted by Kantar Milward Brown (2018/2019) for the following Shell brands: Shell Rimula, Shell Rotella, Shell Helix, Pennzoil, Quaker State, and Shell Advance. ⁴ Based on reported customer savings from 2009-2018. ⁵ Shell Helix Ultra 0W Fully Synthetic Motor Oils offer up to 4% fuel savings and reduced CO₂ footprint accordingly.